

# CAMPSITE REGULATIONS

## **TERMS OF ADMISSION**

- To be allowed entry and to install fixtures on the campsite, users must have prior consent from reception. By staying on the campsite, users are deemed to have agreed to abide by these regulations, any infringement thereof being likely to result in expulsion. The tourism tax is the one in effect, it is likely to evolve according to the regulations.

## **FORMALITIES/INSTALLATION OF FIXTURES**

- Anyone wishing to stay at least one night on the campsite, should, prior to their stay, produce the necessary identity papers and fulfil the formalities required by the police authorities. All clients must wear the bracelets on the Campsite. Bracelet losses will be charged at 15€.
- Camping equipment should be installed in accordance with campsite personnel instructions. The maximum admissible length of a caravan is 5 metres without jib. Vans, professional vehicles and goods transportation vehicles, etc. shall not be admitted.
- The stay runs on the day of arrival from 4 p.m. until the day of departure from 8 to 11 a.m. The pitch shall be vacated at the very latest by 11 a.m. to allow for preparation for the following client. Failing this, residents shall be charged for an extra day's stay.
- In case of late arrival or early departure - WHATEVER THE REASON – no refunds, no reductions and no compensation shall be due. The maximum deadline for arrival is 8 p.m. in the high season.
- Reception opening hours, campsite rates, these regulations, safety instructions and the evacuation map are posted at the entrance of the campsite and at reception. Details are available for clients on request.
- Reception service computer disposed intended manage it more you the monitoring of the actual or potential client. Recorded information is strictly reserved for the use of the society. In accordance with articles 39 and following of law n°78-17 of January 6th, 1978 relating to computer science, to files and to freedom, every person can acquire communication, if need be, correction or abolition of information concerning it by contacting service Reception. [The campsite strictly complies with the general regulations on data protection available on request.](#)

## **MAINTENANCE AND APPEARANCE OF RESIDENT FIXTURES**

- Every individual is required to refrain from any acts that might be detrimental to the cleanliness, hygiene and general appearance of the campsite and its resident fixtures. Any damage sustained by the vegetation, enclosures or land owing to camping fixtures shall be for the account of the infringing party.
- Pitches used during the stay shall be left in good order and repair on your departure, particularly with respect to cleanliness.
- It is forbidden for campsite residents to enclose the pitch or resident fixture by personal means, dig up earth, bang nails into trees, cut back branches or grow plants. In case of genuine obstruction, please notify reception.
- It is forbidden to discharge waste water onto the ground or onto plants. The washing of clothes is strictly forbidden other than in the sinks provided for the purpose. It is forbidden to wash cars inside the campsite. Washing may not be hung from trees or stakes, unless otherwise approved under the terms and conditions provided in certain residential client agreements.
- Tables and chairs belonging to resident campsite fixtures, items on the cottage inventories and pitch numbers should not be moved to any other pitch.
- It is forbidden to interfere with the electrical wiring of the campsite.

## **WASHROOMS**

- You are kindly requested to comply with the general rules of hygiene and safety and to leave the washrooms clean and tidy. The Management reserves the right to close certain washrooms depending on the level of occupancy or for cleaning and maintenance purposes. The "caravaners" have to empty their waste water in the facilities provided.

## **SECURITY / GAMES AND SWIMMING POOL / CAMPSITE ETIQUETTE / NOISE**

- The campsite accepts no liability for theft, fire, bad weather, etc., or for incidents incurring the civil liability of campsite residents. It is the campsite resident's responsibility to arrange the necessary insurance cover.
- All minors remain at all times under the responsibility and surveillance of their parents present on the camping.
- Open fires are forbidden. In the event of a fire, it is absolutely essential to notify reception or security immediately. It is strict forbidden to smoke in the smoke detector equipped mobile homes subject to prosecution.
- Upon signature of the campsite conditions and regulations, the client expressly indicates approval and understanding of the rules for use of the "La Maison Carrée" cinema, Les Lutins Camarguais" children's club and the "annexe".
- Shorts are forbidden in the pools, only traditional swimming costumes are allowed.
- In the event of an accident, a first aid kit is available at reception and at the guardhouse at night.
- Telephone or fax messages for the attention of campsite residents are posted at reception. Only urgent messages shall be delivered direct to campsite residents on their pitch.
- Campsite users are urged to avoid making a noise and conducting any conversations that might disturb neighbours. Musical appliances should be turned down accordingly. Car and front doors should be closed as quietly as possible.
- No noise whatsoever is permitted between midnight and 8.00 a.m.
- Attention: in case of heavy rain some drain covers are open, we ask you to be careful for your safety.
- According to the applicable legislation and for your security, the campsite informs you that the establishment is under video-surveillance. For any further questions please do not hesitate to ask at the reception. « *Decree N° 96 -926 of 17 /10/96 modified* » and « *internal security code (art L223-1 to L 223-9 and L 251-1 to L255-1)* »

## **TRAFFIC AND PARKING**

- The maximum speed limit inside the campsite is 10 km/h. Motorised vehicles are forbidden between the hours of 1 and 6 a.m. The campsite gates are kept locked during this period and vehicles should be parked outside the campsite. In an emergency, you should notify security.
- Only one car is authorised on a leasehold pitch. This is included in the standard charge. It is expressly forbidden to park on any access roads and on pitches not relating to the tenancy.
- A charge is made for second vehicles according to the advertised rate. They should be parked in the campsite car park provided for the purpose.
- The entrance and exit gates opening requires a bracelet-key available at reception in exchange of a deposit.

## **PETS**

- Pets are authorised on the campsite subject to production of a valid vaccination certificate. Pets should be kept on a lead and accompanied by their owners, day and night. No pets may be left to roam the pitch freely or left locked inside the accommodation.
- In the interests of hygiene and out of respect for all campsite residents, you are kindly requested to take dogs outside the campsite to do their business. Each owner is responsible for collecting its animal's droppings within the campsite.
- Category 1 and 2 dogs are prohibited on the campsite

## **VISITORS**

- Visits, under the responsibility of our registered clients, must make themselves known to the reception. A charge is made for such visits in return for the providing of the facilities. Visitors must wear their bracelet. Visits are only authorised until 8 p.m. in the high season. Visitors may not park their cars on the campsite. Being admitted on the campsite implies the acceptance of this regulation and the respect of the evacuation map and safety instructions. The Nîmes Courts will be the sole competent jurisdiction in case of difficulties to confirm these regulations, the rental contract or after its termination for any reason and if no out-of-court agreement could put an end to the litigation. The campsite is located in a natural risk zone.
- **The present regulations may be modified without notice in compliance with camping/caravanning regulations or campsite organisation, without further notification to clients. Please ask at reception for details.**

The client, with "Read and acknowledged" written by hand